



COVID 19

HOW WE SECURE THE SAFETY OF OUR GUESTS AND STAFF MEMBERS

Please note this information is valid until further notice and may be updated.

New processes for cleaning and hygiene

Our team members are being trained in enhanced cleaning routines, both within personal hygiene and new cleaning routines. We are also following COVID-19 guidelines provided by local health authorities.

Enhanced cleaning

- High-touch areas, such as bathrooms, door handles and remote controls, are disinfected and cleaned with a higher frequency
- Rooms are to be cleaned after the guest has check out of the room then following the cleaning procedure is cleaned and sanitised
- Hand alcohol stations and disposable gloves are available in lobbies and by entrances
- All tables, menus and chairs in our restaurants are cleaned at a much higher frequency, and after each guest has left
- Loose items such as pens, note pads and information material are removed from rooms and meeting rooms

Physical distancing

- We have limited the numbers of seats in our restaurants and public areas
- You will find distancing floor markers in our receptions, entrances and in our restaurants, as well as signs reminding our guests and team members to keep a distance
- Additional seating has been created outside using partitions to separate guests
- Staff will offer full table service

Revised food & beverage offerings

- We hope to be able to offer a full breakfast once we return to full operation
- Currently we are offering a take away service from The Lion and the Lamb each evening other than Sunday when the pub is closed for business
- The Kellbank will be open for food each weekend until August then will return to serving 7 days a week